

## Roaming package «travel voice region 1»

Affordable add-on for calls and SMS abroad

- 60 minutes and 60 SMS included
- Valid in most European countries and in the USA and Canada (region 1)
- Valid for 12 months

### Roaming package for calls and SMS

Roaming package for calls and SMS in region 1	
Calls in region 1	60 minutes for incoming and outgoing calls abroad within region 1 or to Switzerland
SMS in region 1	60 SMS abroad in a country in region 1 to any country in the world
Period of usage	12 months
One-time costs	CHF 29.90

Region 1	
Countries in region 1	<p>Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (incl. Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom (UK), USA (incl. Alaska, Hawaii and Puerto Rico), Vatican City.</p> <p>Overseas territories of the countries listed are excluded.</p> <ul style="list-style-type: none"> <li>• The Netherlands: Bonaire, Sint Eustasius, Saba, Aruba, Curacao, Sint Maarten.</li> <li>• France: French Guiana, French Polynesia, Guadeloupe, Martinique, Mayotte, New Caledonia, Réunion, Saint Barthélemy, Saint Martin, Saint-Pierre and Miquelon, Wallis and Futuna.</li> <li>• USA: American Virgin Islands, American Samoa, Guam.</li> <li>• United Kingdom (UK): Anguilla, Ascension, Bermuda, British Virgin Islands, Cayman Islands, Falkland Islands, Montserrat, Pitcairn, Sandwich Islands, South Georgia, St. Helena, Tristan da Cunha, Turks and Caicos Islands</li> </ul>
Satellite roaming	Roaming via satellite connections, e.g. on aeroplanes and cruise ships, is not included in this roaming package.

	Usage
Available for	<p>Mobile subscriptions: Available for all current mobile subscriptions, except for mobile subscriptions with included minutes and SMS in Europe such as Up Mobile L, XL</p> <p>Prepaid: Available for Sunrise free, Prepaid airbag, Prepaid unlimited and Prepaid Young</p>
Registration/purchase	<ul style="list-style-type: none"> <li>• cockpit.sunrise.ch (free access worldwide)</li> <li>• sunrise.ch/mysunrise</li> <li>• Sunrise shop</li> <li>• Call center: 0800 707 505</li> </ul> <p>The roaming package can be activated on any date within 12 months of purchase.</p>
Activation	<p>When the roaming package is used abroad for the first time, it's activated automatically.</p> <p>Activation is always based on the Swiss time zone. Pay attention to time differences.</p>
Duration/period of usage	<p>The duration of 12 months starts when the package is activated. The duration is determined by the number of calendar days in the activation month and ends at the same time of day as the roaming package was activated.</p>
Renewal	<p>The roaming package ends automatically and is not renewed.</p>
Time zone	<p>Activation, deactivation and duration of usage are always based on the Swiss time zone. Pay attention to time differences.</p>
Exceeding included volume	<p>If an included volume is reached before the end of the period of usage, the minutes or SMS will be billed at the standard roaming rate.</p>
Multiple roaming packages	<p>A new roaming package can be purchased at any time. The volume of calls or SMS from the previous roaming package will be used up first.</p>
No transfers	<p>If the volume of calls or SMS is not used up within the duration, it will expire. It won't be transferred to a newly purchased package.</p>
Usage control	<p>To assist with cost control, SMS messages are sent to update you on the use of the roaming package as follows:</p> <ul style="list-style-type: none"> <li>• when the package is purchased</li> <li>• when it's activated (first use abroad)</li> <li>• when 50% of the included volume of calls or SMS has been used up</li> <li>• when the included volume of calls or SMS has been used up</li> </ul> <p>The consumption can also be viewed at cockpit.sunrise.ch.</p>
	<b>Miscellaneous</b>
Set-up/personalisation	<p>You can find useful information and more options for your product at <a href="https://sunrise.ch/en/help">sunrise.ch/en/help</a>.</p>

	Miscellaneous
Support	Free support at <a href="http://www.sunrise.ch/en/contact">www.sunrise.ch/en/contact</a>
Components of the contract	<ul style="list-style-type: none"> <li>- Special provisions for mobile phone services</li> <li>- General Terms and Conditions</li> </ul> <p>All documents are available at <a href="http://www.sunrise.ch/gtc">www.sunrise.ch/gtc</a>.</p>
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